

# Performance Measures and Health Index of ITS Assets

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## **ITS Comprehensive Maintenance Contract**

- Pay for performance
  - Covers all ITS equipment, with few exemptions

Repairs on exempt assets and non-PFP assets are completed through

optional and emergency services

- Exempt assets sign structures, poles, fiber
- GDOT can request emergency services on any asset as deemed necessary
- Emergency repairs are incentivized
  - Incentive Pay based on response timeframe





### **Procurement**

- Approved Special Experimental Project No 14 Innovative Contracting
  - Best value construction contract
- Split state into regions for competitive pricing
- Initial ITS Replacement and fiber installation effort
- Subsequent performance based pricing





## **Comprehensive Maintenance Contract Timeline**

- GDOT awards first comprehensive maintenance (CMC) contract to Serco, Inc.
- Contract baseline performance level: 90%
- Max Repair Time: 45 days

2015

- Contract is awarded to incumbent, Serco, Inc.
- Contract baseline performance level: 95%
- Max Repair Time: 28 days

•Contract awarded to Digital Traffic Systems, Inc.

- •Contract baseline performance level:
- •93% lowest level (General)
- •95% mid level (Essential)
- •97% highest level (Vital)
- •Max Repair Time: 14 days

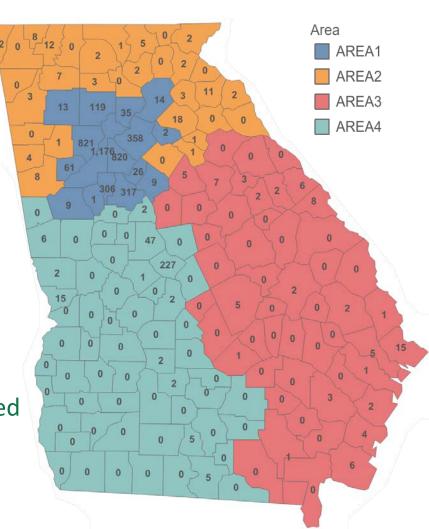
2020

2010



## **Categorization of Devices**

- Class
  - CCTV, Emergency Access Gates, Environmental Sensor Stations, Gate Lift/Swing Systems, Hubs, Message Signs, RACS, Ramp Meter Systems, Vehicle Detection Systems
- Classification
  - General, Essential, Vital
- Asset Status
  - Operational, Down, Waiting,
     Not Ready, Transition, Decommissioned
- Area

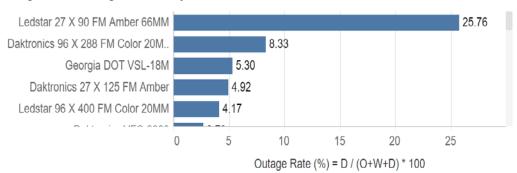




## **ITS Asset Management System (IAMS)**

- Allows GDOT to monitor device availability in real time
- Ticketing system for TMC staff
- Data Analytics
  - Mean Time between failure by manufacturer
  - Warranty tracking
  - Device age
  - Data exports by corridor
- Contract payment tracking per device

#### Highest Outage Rate by Manufacturer and Model

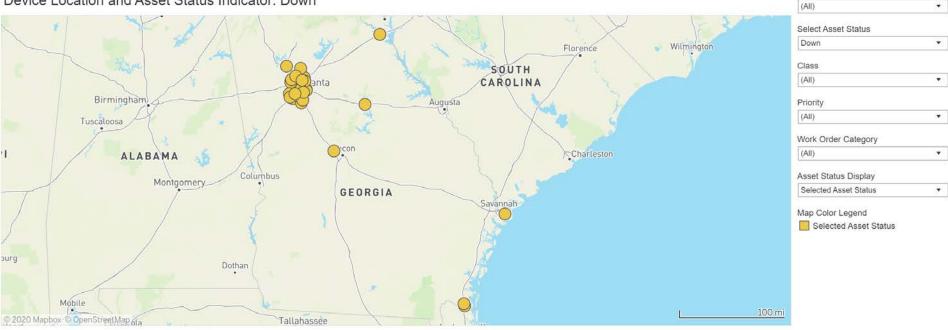




## GDQT Georgia Department of Transportation

#### **Current Status of ITS Devices**

#### Device Location and Asset Status Indicator: Down



#### Current Status and Work Orders

Asset Name	Asset Status	Class	Type	Priority	Workorder No	Workorder Ca	Released	Workorder Failure	Workorder Status	Age (Days)
BIBB-AID-N2C28	Down	VDD	AID	General	A4-00357	Corrective	2020-08-28	Failed Communications	In-Progress	11.00
GDOT-CAM-043	Down	CCTV	CCTV	General	A1-03743	Corrective	2020-07-28	CCTV No Video	Released	42.00
GDOT-CAM-I-85-177	Down	CCTV	CCTV	General	A2-00098	Corrective	2020-08-09	Failed Communications	Released	30.00
GDOT-CMS-060	Down	MS	DMS	General	A1-04763	Corrective	2020-09-01	Failed Communications	Released	7.00
GDOT-CMS-804	Down	MS	DMS ACS	Vital	A1-04852	Corrective	2020-09-07	MS Blank	Released	1.00
GDOT-CMS-805	Down	MS	DMS ACS	Vital	A1-04853	Corrective	2020-09-07	MS Blank	Released	1.00
GDOT-CMS-902	Down	MS	DMS	General	A3-00120	Corrective	2020-09-02	MS Blank	Released	6.00
GDOT-ESS-I-20-126.00	Down	ESS	ESS	General	A3-00119	Corrective	2020-09-02	Failed Communications	Released	6.00

Number of Devices Down 33

Number of Records in Table 33

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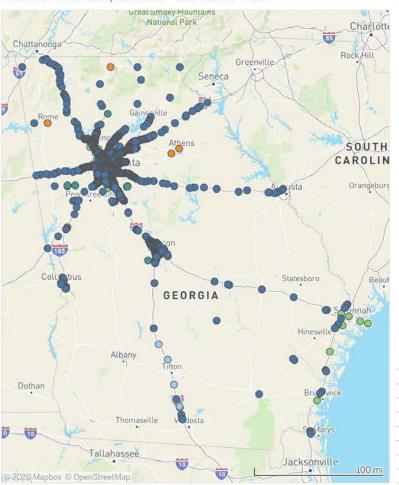
Device Name



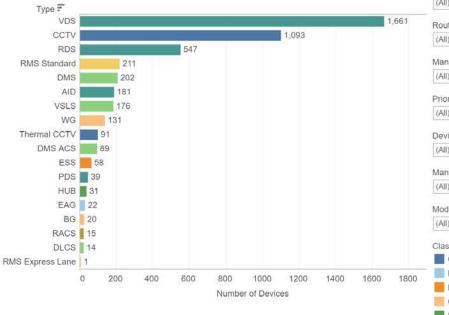


#### ITS Device Viewer by Route

Device Selection, Location and Road View



#### Current Number of ITS Devices



#### ITS Device Attributes

Device Name	Type	Manufacturer	Model	Route	Mile Marker
AMS-CAM-113 CCTV		Axis	Q6045-E MkII	SR 3	3.30
AMS-CAM-901	CCTV	Cohu	4224-1000	SR 20	
AMS-CAM-902	CCTV	Cohu	4224-1000	SR 20	
AMS-CAM-903	CCTV	Axis	Q6055-E	SR 20	
AMS-CAM-904	CCTV	Axis	Q6055-E	SR 20	
SIBB-AID-N1C01 AID		Axis	Q1615	1-475	0.38
BIBB-AID-N1C02 AID		Axis	Q1615	1-475	0.06
BIBB-AID-N1C03	AID	Axis	Q1615	1-475	

(All) \* Туре (All) \* Route (All) \* Managed Lane (All) \* Priority (All) \* Device Name (All) \* Manufacturer (All) \* Model (All) \* Class Legend CCTV EAG ESS GLSS HUB MS RACS

Class

Total Devices 4,582

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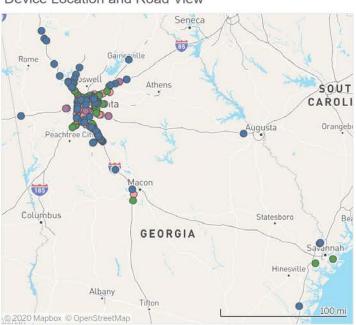
RMS VDD





#### **Corrective Work Order Analysis**

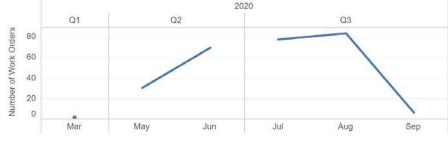




#### Number of Work Orders for Maintenance Catetory: Cause



#### Number of Work Orders by Time Period



#### Maintenance Report Category Cause Maintenance Report Result Communication \* Class (All) . Workorder Status (All) × Device Name V \* (All) Class CCTV **ESS** GLSS MS MS

Workorder Released Date

9/7/2020

1/1/2020

RMS

■ VDD

#### Corrective Work Orders

Workorder N	lo Released 🖁	Device Name	Class	Workorder Failure	Workorder Cause	Workorder Action	Workorder Status	Age (Days)
A1-04798	2020-09-03	GDOT-ESS-I-285-001.10	ESS	Failed Communications	Communication	None	Closed	0.9
A1-04774	2020-09-02	GDOT-CAM-428	CCTV	Failed Communications	Communication	Reset Camera	Closed	0.2
A1-04773	2020-09-02	GDOT-CAM-814	CCTV	Failed Communications	Communication	None	Closed	0.2
A1-04765	2020-09-01	GDOT-CMS-709	MS	MS Blank	Communication	Replace Board	Closed	0.1
A1-04760	2020-09-01	GDOT-CMS-855	MS	MS Blank	Communication	Replace Board	Closed	0.0
A1-04745	2020-09-01	GDOT-CMS-882	MS	MS Blank	Communication	None	Closed	0.4
A1-04737	2020-08-31	GDOT-CAM-767	CCTV	Failed Communications	Communication	None	Closed	0.1
A1-04736	2020-08-31	GDOT-CAM-763	CCTV	Failed Communications	Communication	None	Closed	0.1

Corrective Workorders Displayed 266

**Total Corrective** Workorders to Date 2,808

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### **Pros**

- Improved system reliability
  - Typically above 99% of devices are operational at all times
- Ability to identify device non-performance
  - Data for use in maintaining GDOT's Qualified Product List
- Significantly reduced repair times
  - Longest allowable repair time across all classes and classifications is 14 days, down from 45 days in the 2010 contract

## Cons

- Expensive to maintain highly available system
- Complicated contract
- Requires daily project oversight



## **Questions?**